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Examiner's Amendment

An Examiner's Amendment to the record appears below. Should the changes and/or additions be unacceptable to applicant, an amendment may be filed as provided by 37 C.F.R. § 1.312. To ensure consideration of such an amendment, it **MUST** be submitted no later than the payment of the Issue Fee.

In page 1, paragraph 1, replace – 09/613,847 (Attorney Docket No. 342818004US), filed July 11, 2000, which is – by – 09/613,847 filed July 11, 2000, now U.S. Patent No. 6,785,666 issued August 31, 2004, which is --.

In page 12, replace the first paragraph by

■ reviewing the customer data that is stored in the main data warehouse. Analysis performed on and report generated from customer data are described in U.S. Patent Application No. 09/638,836, entitled "Identifying And Reporting On Combinations Of Events In Usage Data" and filed August 14, 2000, now abandoned; U.S. Patent No. Application 09/742,685, entitled "Report Depicting Extent Of Completion Of A Process" and filed December 20, 2000, now abandoned; and U.S. Patent Application No. 09/613,846, entitled "Web-Based Extraction And Display Of Information For Graphical Structures" and filed July 11, 2000, now abandoned, each of which are hereby incorporated by reference. In one embodiment, each customer has its own dimension and fact tables so that multiple customers' information is not intermingled. --

In page 12, line 17, delete -- (Attorney Ref. No. 34821 8001US) --. In page 12, line 18, after -- 2000, -- insert -- now abandoned, --

Pursuant to 37 C.F.R. 1.109 and M.P.E.P 1302.14, the following is an Examiner's Statement of Reasons for Allowance:

The prior arts of record do not teach a system using predefined parsing information as part of the analysis for analyzing web site navigation interaction data,

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which may be stored in log files and supplemented with data from other sources, of customer data in order to identify various occurrences of interest corresponding to defined category types. When analyzing a customer's web site interaction data, the parser component can use data defining customer specific categories of web pages. Such high-level types of occurrences can be specified in a variety of ways, such as by using a combination of a logical web site, one or more URIs corresponding to web pages, and/or one or more query strings. And these data parsing information may also specify a mapping of actual web sites to one or more logical sites.

The examiner considers the applicants' claims 1-111 to be allowable based on the claim interpretation and the aforesaid prior arts of record.

Any comments considered necessary by applicant must be submitted no later than the payment of the Issue Fee and, to avoid processing delays, should preferably accompany the Issue Fee. Such submissions should be clearly labeled "Comments on Statement of Reasons for Allowance."

Any inquiry concerning this communication or earlier communications from the examiner should be directed to Krisna Lim whose telephone number is 571-272-3956. The examiner can normally be reached on Monday to Wednesday and Friday from 7:30 AM to 4:00 PM.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Glenton Burgess, can be reached on 571-272-3949. The fax phone number for the organization where this application or proceeding is assigned is 703-872-9306.

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see http://pair-direct.uspto.gov. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free).

ΚI

December 26, 2004

KRISNA LIM PRIMARY EXAMINER